There's a Ford Extended Service Plan right for you!

Ford Extended Service Plans

DESCRIPTION

Plan Upgrades for

Maintenance and Rental Plans

DESCRIPTION

Schedule

Schedule

Schedule

Ford and Lincoln Mercury

Certified Pre-Owned Vehicles

Premium Maintenance

Limited Maintenance

Basic Maintenance

Engine Maintenance

Provides First-Day Rental

Service for Repairs Covered by

the Bumper-to-Bumper New

Vehicle Limited Warranty, \$0 Deductible Applies

Certified Upgrade

RentalCARE

PLAN OPTIONS

EXTENDED SERVICE PLANS









PREMIUMCARE

EXTRACARE

BASECARE

POWERTRAINCARE

ENGINECARE PLUS

DIESEL **ENGINECARE**





500+ Key Components Covered New and Used Vehicles

Customize **Your Coverage**

At Ford, we know that "one size does not fit all, We understand that those who own a Ford. Lincoln. Mercury, or competitive-make vehicle have different needs, budgets and comfort levels. It's why we offer one of the widest varieties of extended service, maintenance and rental programs in the marketplace. If you seek peace-of-mind protection and minimized repair expense, you've come to the right place. Consider this brochure your personal reference guide to all that Ford ESP has to offer.

POWERTRAIN CARE: 29 COVERED COMPONENTS

DIESEL ENGINECARE PLUS AND DIESEL ENGINECARE

6.0-, 6.4- AND 7.3-LITER



7-Year/200.000-Mile Coverage

• 13 Covered Components



BaseCARE:

84 Covered Components







ExtraCARE:

113 Covered Components











PremiumCARE: 500+ Covered Components



















Plan ahead now and protect yourself against rising mainte costs with convenient, schedul maintenance for your vehicle





Convenient, Low-Cost Financing for Ford Extended Service Plans

WWW.FORD-ESP.COM

MERCURY

You Should Know ...

LINCOLN

• Failure of covered components due to normal wear, mechanical breakdowns, and repairs caused by defective material or workmanship of covered components are included

This brochure is intended to provide general information about Ford ESP. Prices and plans are subject to change without notice. Plan availability, benefits, coverage and provider may vary by state. See your dealer for details.

Florida dealers only: In Florida, Ford ESP on Ford, Lincoln & Mercury vehicles is a service contract from Ford Motor Company. Our Florida license number is 60018. In Florida, Ford ESP on competitive-make vehicles is a service contract from The American Road Insurance



29 Critical 3 to 7 36,000 to PowertrainCARE Components Covered 84 Major Components Covered BaseCARE 113 Key 3 to 7 48,000 to ExtraCARE Components Covered 500+ Key Components Covered 3 to 7 48,000 to years 100,000 PremiumCARE 3 to 5 years Service Plans on New Ford Medium DUTY/LCF F650-750 and LCF Trucks 13 Covered Components for 6.0-, 6.4- and 7.3-Liter Diesel Engines Diesel EngineCARE years 200,000 21 Covered Components for 6.0-, 200.000 6.4- and 7.3-Liter Diesel Engines Exclusive Ford Extended Service

Up to 100,000

Up to

Up to 100.000

NEW USED FORD LINCOLN MERCURY COMPETITIVE- LENGTH MILEAGE FINANCING ROADSIDE

2 to 6

1 to 6 vears

1 to 6 years

1 to 6 vears

2 years to 39 months

cate of	Maintenan
	Limited Maintenan (not available for 6 diesel engines or h
	Basic Maintenan
ED ED	Engine Maintenan (not available for l

Company, Dearborn, MI 48126. Certific Authority #09079.

COVERS 29 CRITICAL **POWERTRAIN** COMPONENTS

BASECARE **COVERS 84 MAJOR COMPONENTS**

EXTRACARE COVERS 113 KEY COMPONENTS and BaseCARE plus items with *

All Internal Lubricated Parts

ENGINE

Cylinder Block

Cylinder Heads

★Diesel Injector Lines

Diesel Injector Pump

★Diesel Lift Pump

★Flywheel Ring Gear

Manifold and Bolts

(Gears or Belt)

Valve Covers

Water Pump

(Factory-Installed)

★Fuel Tank and Metal Lines

★Engine Mounts

Flywheel

PREMIUMCARE

COVERS OVER 500 KEY COMPONENTS ExtraCARE plus items with *

 All Internal Lubricated Parts Cylinder Block

POWERTRAIN

COMPONENTS

COVERS 13 CRITICAL

- Cylinder Heads
- Flywheel Flywheel Manifold (Exhaust and Intake)
- Manifold and Bolts
- Oil Pan
- Oil Pump
- Seals and Gaskets

GENERAL

vour vehicle:

MAINTENANCE PLANS

Plan ahead now and protect

costs with this affordable array

Engine oil and filter changes

- Includes a complete check of

vital fluid levels, systems and

Multipoint inspections

components

Tire rotations

of standard service items for

yourself against rising maintenance

ENGINE All Internal Lubricated Parts

- Cylinder Block
- Cylinder Heads
- Manifold (Exhaust and Intake)
- · Manifold and Bolts
- Oil Pump
- · Seals and Gaskets

• Oil Pan

- Thermostat Housing . Timing Chain Cover
- . Timing Chain (Gears or Belt) Turbocharger/Supercharger Unit
- (Factory-Installed) Valve Covers
- Water Pump

Thermostat

- Cylinder Heads
- Manifold (Exhaust and Intake)
- Oil Pan

- Oil Pump

TRANSMISSION

- All Internal Parts
- · Seals and Gaskets • Torque Converter
- (Including All Internal Parts)

• Transmission Case REAR-WHEEL DRIVE AXLE

- Drive Axle Housing and
- Front Axle Housing for 4x4 (Including All Internal Parts)
- Driveshaft
- Seals and Gaskets Universal and Constant

FRONT-WHEEL DRIVE AXLE

- Rear Axle Housing for AWD (Including All Internal Parts)
- Hubs, Automatic Front Locking (Four-Wheel Drive)

Seals and Gaskets

Velocity Joints

Universal and Constan

- Brake pads and linings
- Wiper blades

All Internal Lubricated Parts

plus items with ★

- Cvlinder Block Cylinder Heads
- ★ Diesel Injector Pump
- Flywheel ★Gas Fuel Injectors and
- Metal Fuel Lines ★ Harmonic Balancer and Bolt · Manifold (Exhaust and Intake)
- Manifold and Bolts Oil Pan
- Oil Pump Seals and Gaskets Thermostat

Water Pump

TRANSMISSION

· All Internal Parts

★ Governor Assembl

· Seals and Gaskets

• Torque Converter

Transmission Case

(Including All Internal Parts)

REAR-WHEEL DRIVE AXLE

Bearings (Front and Rear)

Front Axle Housing for 4x4

(Including All Internal Parts)

Drive Axle Housing and

Transfer Case

Axle Shafts

Driveshaft

Retainers

• Seals and Gaskets

Velocity Joints

. Universal and Constant

- Thermostat Housing Timing Chain Cover . Timing Chain (Gears or Belt)
- ★ Cooler and Metal Lines ★ Idler Arm Turbocharger/Supercharger ★Linkages and Couplings Unit (Factory-Installed) Valve Covers
 - ★ Power Steering Pump ★ Pulley Assembly

★ Column Lock (Tilt Wheel)

Velocity Joints

★ Control Valve

STEERING

- ★ Seals and Gaskets ★ Steering Gear Housing
- Manual and Power (Including All Internal Parts) BRAKES
- ★ Starter Motor **★** Backing Plates ★ Brake Booster (Power)
- **★** Calipers ★ Combination Valve ★ Metal Lines and Fittings
- ★ Master Cylinder ★ Parking Brake Linkage and Cables
- *Retainers and Clips ★ Self-Adjusters ★ Shaft (Brake Pedal)
- **★**Springs ★ Wheel Cylinders
 - ★A/C Compressor

 - ★A/C Condenser **★**Evaporator
 - ★ Field Coil **★**Pulley

FRONT AND REAR SUSPENSION

- **★**Ball Joints
- (Upper and Lower) ★ Control Arms
 - (Upper and Lower) ★ Control Arm Shafts and Bushings
- ★Kingpins and Bushing: ★Linkage and Bushings
 - · Gas Fuel Injectors and Metal Fuel Lines ★Spindle and Spindle Supports Harmonic Balancer and Bol Manifold (Exhaust and Intake

ELECTRICAL

- **★**Alternator ★ Electronic Ignition Module
- ★Fuel Pump ★Heated Backglass (Electrical Only - Not Glass Damage or Breakage)
- **★**Ignition Switch ★Radiator Fan Relav ★ Speedometer/Odomete
- (Electrical and Mechanical)

TRANSMISSION All Internal Parts

 Governor Assembly Seals and Gaskets Torque Converter

Turbocharger/Supercharger Ur

- Master Cylinder Transfer Case Parking Brake Linkage (Including All Internal Parts)
- and Cables Retainers and Clips ★ Transmission Module. External Self-Adjusters
- **★**Transmission Mounts ★ Transmission Vacuum Module
 - Wheel Cylinders

FRONT AND REAR SUSPENSION

- (Upper and Lower)
- (Upper and Lower) Control Arm Shafts
- Linkage and Bushings
- Stabilizer Bar

FRONT-WHEEL DRIVE AXLE

Axle Shafts

STEERING

Control Valve

Idler Arm

Column Lock (Tilt Wheel)

Cooler and Metal Lines

Linkages and Couplings

Power Steering Pump

Steering Gear Housing

Manual and Power

★ Anti-Lock Brake Module

Brake Booster (Power)

and Sensor

Calipers

Backing Plates

(Including All Internal Parts)

Pulley Assembly

Seals and Gaskets

- Bearings (Front and Rear) Final Drive Housing and Rea Axle Housing for AWD
- (Including All Internal Parts) Hubs. Automatic Front Locking (Four-Wheel Drive) Locking Rings
 - Starter Motor Starter Motor Solenoic Switches (Manually
 - Voltage Regulator Wiper Motors
 - AND HEATING ★A/C Accumulator
 - A/C Compressor
- Combination Valve **★** Automatic Temperature ★ ETA Pump Hose Assembly Metal Lines and Fittings
 - Field Coil
 - ★ Heater Core Assembly

- (Selected Components) Readout Displays
- Pad, Clock, Audio and Visual Equipment)
- (Excluding Door Handles) ★ Power Antenna
- ★ Power Seat Motors ★Power Window Motors/

Regulators

★Speed Control

- Seals and Gaskets Thermostat Thermostat Housing

ENGINE

Cylinder Block

Cylinder Heads

Diesel Injector Lines

Diesel Injector Pump

Flywheel Ring Gear

Metal Fuel Lines

Manifold and Bolts

Fuel Tank and Metal Lines

• Harmonic Balancer and Bolt

Manifold (Exhaust and Intake)

Gas Fuel Injectors and

Diesel Lift Pump

• Engine Mounts

Flywheel

Oil Pan

Oil Pump

PCM Module

- Timing Chain Cover • Timing Chain (Gears or Belt) Turbocharger/Supercharge
- Unit (Factory-Installed) Valve Covers Water Pump
- Backing Plates Brake Booster (Power) Calipers
- · Governor Assembly ★ Kickdown Linkage
- ★ Release Hubs and Bearings Seals and Gaskets • Torque Converter
- Transfer Case (Including All Internal Parts) Transmission Case
- **★**Transmission Linkage Transmission Module (External
- Transmission Mounts Vacuum Module

- Bearings (Front and Rear) Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Seals and Gaskets • Universal and Constant Velocity Joints

FRONT-WHEEL DRIVE AXLE Axle Shafts

 All Internal Lubricated Parts Bearings (Front and Rear) • Final Drive Housing and Rear

Velocity Joints

Control Valve

Idler Arm

BRAKES

Column Lock (Tilt Wheel)

• Cooler and Metal Lines

Linkages and Couplings

Power Steering Pump

Seals and Gaskets

Steering Gear Housing,

(Including All Internal Parts)

Manual and Power

Module and Sensor

Combination Valve

Master Cylinder

and Cables

Self-Adjusters

Wheel Cylinders

FRONT AND REAR

Ball Joints (Upper and Lower)

SUSPENSION

Control Arms

Springs

Metal Lines and Fittings

Parking Brake Linkage

Retainers and Clips

Shaft (Brake Pedal)

Pulley Assembly

· Anti-Lock Brake

STEERING

- Axle Housing for AWD (Including All Internal Parts)
- Hubs. Automatic Front Locking (Four-Wheel Drive) Locking Rings
- (Four-Wheel Drive) Seals and Gaskets **★** Dual Zone Electronic Universal and Constant
 - Entertainment System • Electronic Ignition Module Fuel Pump
 - Heated Backglass (Electrical Only - Not Glass Damage or Breakage)

★DVD Family

- **★**Ignition Coil ★ Ignition Lock ★ Ignition Module (Flectric)
- Ignition Switch ★Intelligent 4WD Systems
- ★ Mirrors (Electrical Only Not Glass Damage or Breakage) ★ Power Running Boards
- *Rear Window Power Sunshade Speedometer/Odometer
- (Electrical and Mechanical) Starter Motor Starter Motor Solenoid
- Switches (Manually Operated Electrical) **★**Temperature Gauge
- ★ Vista Roof Voltage Regulator **★**Wiper-Activated Headlamps
- Wiper Motors Wiring Harnesses (Excluding Spark Plug Wires)

Alternator

★ Audiophile Sound System ★ Charge and Volt Gauges

ELECTRICAL

- ★ Control Trac 4WD System Distributor Assembly Distributor Cap and Rotor
- A/C Condenser Automatic Temperature Control Automatic Temperature Control
 - - Heater Core Assembly **★Instrument Panel** Registers and Air Ducts
 - **EMISSIONS**
 - ★Air Idle Vacuum Valve ★Air Supply Valve (Hose and Tube)

★ECC Relay Assembly

★EGR Control Valve

★EGR Valve Adapter

★ Idler Air Control Valve

(Engine Coolant)

★ Vacuum Restrictor

★VAF Sensor

★ Knock Sensor

★EGR Pressure Sensor

★EGR Regulator Assembly

★ Guides, Bezels, Brackets and Supports (Safety Belts/ ★Air Check Valve Assembly ★Barometric Pressure Sensor

FORD AUDIO

Assembly)

★ Brackets

★ Antenna, Radio (Base

★ Cables and Wiring

Receiver, Handset, Speaker

* Radio (AM. AM/FM). Speakers

Cassette Player, Digital CD

Player, Graphic Equalizer,

Premium Sound Amplifier

★ Rear Entertainment System

(Factory-Installed)

(Factory-Installed)

*Airbag Module Assembly

Assembly and Antenna

(Factory-Installed)

★ Controls (Rear Seat)

★ Cellular Phone,

- Regulators ★Rain Sensing Wipers and Sleeves (Safety Belt)
 - ★ Rear Console Refrigeration ★ Reverse Camera System

HIGH-TECH

· Air Suspension (Selected

Electronic Components)

· Compass and Thermomete

★ Anti-Theft Alarm

(Factory-Installed)

Readout Displays

★ FordLinkTM System

★ Forward Sensing System

★ Fuel Mixer (Alternative)

★ Hybrid Engine Component

(Excluding High-Voltage

Activated Navigation System

(Factory-Installed and Dealer

*In-Dash Garmin™ Voice-

(Excluding Dash Pad)

Keyless Entry System

(Excluding Door Handles)

Power Door Locks and Retainer

Clips (Excluding Door Handles)

Instrument Cluster

★Message Center

Power Antenna

Power Seat Motors

- ★ Securicode ★ Lock Lever Assembly (Tailgate) ★ SecuriLock[™] Passive **★** Lock Lever Retainers, Clips
- (Front and Rear) **★**Stationary Elevated
- ★ Safety Belt Retractors ★ Safety Belt Track Assembly
- ★ Safety Belt Warning Chime
- ★ Shoulder Strap Track Assembly

★Wiring Assembly (Airbag)

Generally Covered by Auto Insurance

Bumpers, glass, moldings, ornamentation, paint, rust, sheet metal, structural underbody framework, sideview mirrors (glass and housing), rearview mirror (glass and housing), wheel covers, studs and ornaments, service adjustments (glass and body parts), convertible top, and wheels

shoes, wheel balancing and alignment, linings, coolant, exhaust system (includes catalytic converter), filters, fluids, lubricants, lights (bulbs, sealed beam, lenses), manual clutch disc, shock absorbers, spark plugs and wires, tune-ups, wiper blades, squeaks and rattles

Owner Maintenance Requirements

Service adjustments and cleaning, batteries of all types and cables, belts and hoses, brakes (front hub, drums, disc rotors, pads),

Buttons, carpet, dash pad, door and window handles, knobs, trim, upholstery, CNG/LPG components, tires, water leaks, wind noise

weatherstrips, fabric, liners, zippers and fasteners



PREMIUM MAINTENANCE PLAN

coverage to enjoy the service "basics" plus six

- Spark plugs (except in California)
- Engine belts and hoses

Shock absorbers

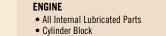


Extend your maintenance

- "normal wear" items:
- Clutch disc







Flywheel

POWERTRAINCARE

- Manifold and Bolts
- Seals and Gaskets Thermostat Thermostat Housing
- Timing Chain Cover • Timing Chain (Gears or Belt) Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers Water Pump
- Transfer Case
- Axle Shafts Bearings (Front and Rear)

Retainers

- Velocity Joints
- Axle Shafts Bearings (Front and Rear Final Drive Housing and
- Locking Rings (Four-Wheel Drive)

ENGINE

FRONT-WHEEL DRIVE AXLE Axle Shafts

- Bearings (Front and Rear)
- Final Drive Housing and Rear Axle Housing for AWD
- (Including All Internal Parts) Hubs. Automatic Front Locking (Four-Wheel Drive) Locking Rings
- (Four-Wheel Drive) Seals and Gaskets **★**MacPherson Struts Universal and Constant (Front and Rear)
 - **★**Stabilizer Bar **★**Tie Rods
 - Oil Pan Oil Pump ★ Radiator and Radiator Fan ★ Radiator Fan Clutch or Moto · Seals and Gaskets
 - Thermostat Thermostat Housing Timing Chain Cover Timing Chain
 - ★ Starter Motor Solenoid **★**Switches (Manually
 - Operated Electrical) **★Voltage Regulator ★**Wiper Motors **★Wiring Harnesses** (Excluding Spark Plug Wires)
 - AND HEATING ★A/C Clutch **★**A/C Clutch Bearings
 - ★A/C Compressor Clutch Switch ★A/C Compressor Head ★A/C Compressor Seals

AIR CONDITIONING Transmission Case

REAR-WHEEL DRIVE AXLE Axle Shafts Bearings (Front and Rear) Drive Axle Housing and Front Axle Housing for 4x4 (Including

All Internal Parts)

Seals and Gaskets

Velocity Joints

Universal and Constant

Driveshaft

Retainers

- and Bushings
- Tie Rods

- ELECTRICAL Alternator
- ★ Distributor Assembly
- Fuel Pump Heated Backglass (Electrical Only - Not Glass Damage or Breakage)
- (Four-Wheel Drive) Ignition Switch Seals and Gaskets Radiator Fan Relay Universal and Constant Speedometer/Odometer Velocity Joints
 - Operated Electrical)
 - Wiring Harnesses (Excluding Spark Plug Wires)
 - Clutch Switch A/C Compressor Head A/C Compressor Seals
 - Control Evaporator
 - Pulley HIGH-TECH
 - ★ Compass and Thermometer **★** Instrument Cluster Electronic (Excluding Dash
 - ★Power Door Locks and

- Kingpins and Bushings

- ★ Distributor Cap and Rotor Electronic Ignition Module
- (Electrical and Mechanical)
- Radiator AIR CONDITIONING
- A/C Clutch A/C Clutch Bearings A/C Compressor
- A/C Condenser

Shaft (Brake Pedal) Springs

- Control Arms
- MacPherson Struts (Front and Rear)

Ball Joints

- Spindle and Spindle Supports

- - · Radiator Fan (Clutch or Motor)
 - - TRANSMISSION All Internal Parts
- ★ Heater Blower Motor
- ★ Air Suspension, Electronic
- ★ Keyless Entry System

Axle Shafts

Retainer Clips (Excluding Door Handles)

REAR-WHEEL DRIVE AXLE

 Driveshaft Retainers

(Upper and Lower) Certain restrictions and exclusions apply. Control Arm Shafts See your dealer for details or refer to your plan provisions. and Bushings

Suspension System MacPherson Struts (Front and Rear) Spindle and Spindle

★Load Leveler

Kingpins and Bushings Linkage and Bushings

Supports Springs Stabilizer Bar

Radiator Fan Relav

★PCV Hose Assembly ★PCV Valve **★PCV Vapor Filter ★** Temperature Sensor

★ EVAP Vapor Storage Canister

★ Safety Belt Motor Drive Assembly ★ Safety Belt Restraint Carrier

> Assembly ★ Sensors (Airbag)

and Brackets

Tie Rods

★Clock (Electric)

 A/C Compressor Head • Distributor Housing and Shaft A/C Compressor Seals ★ Driver's Seat Position Sensor

> Evaporator Field Coil Heater Blower Motor ★ Heater Control Cables

AIR CONDITIONING

AND HEATING

A/C Clutch

A/C Accumulato

A/C Compressor

A/C Clutch Bearings

A/C Compressor/Clutch Switch

★ Diagnostic Module Assembly ★ Air Control Valve **★** Door Ajar Warning Switch

> Power Window Motors/ Shoulder Straps) ★ Head Restraint Retainers

- ★ Key, SecuriLock[™] (Microchip Encoded Key) ★ Reverse Sensing System ★ Lock Cylinder (Door) ★ Roll Stability Control ★Lock Lever Assembly (Door)
- Anti-Theft Ignition System ★ Sensor (Alcohol) ★ Module (Passive Restraint) ★SOS Post-Crash Alert System ★ Safety Belt Buckle Speed Control
 - Ride Control **★SYNC**

Components and Repairs Not Covered by PremiumCARE