

# Medium Duty

Extended Service Plan

Drive On with Confidence.

## Select the Plan and Coverage You Want for Your 2016 Model Year or Newer Ford Medium Duty Truck

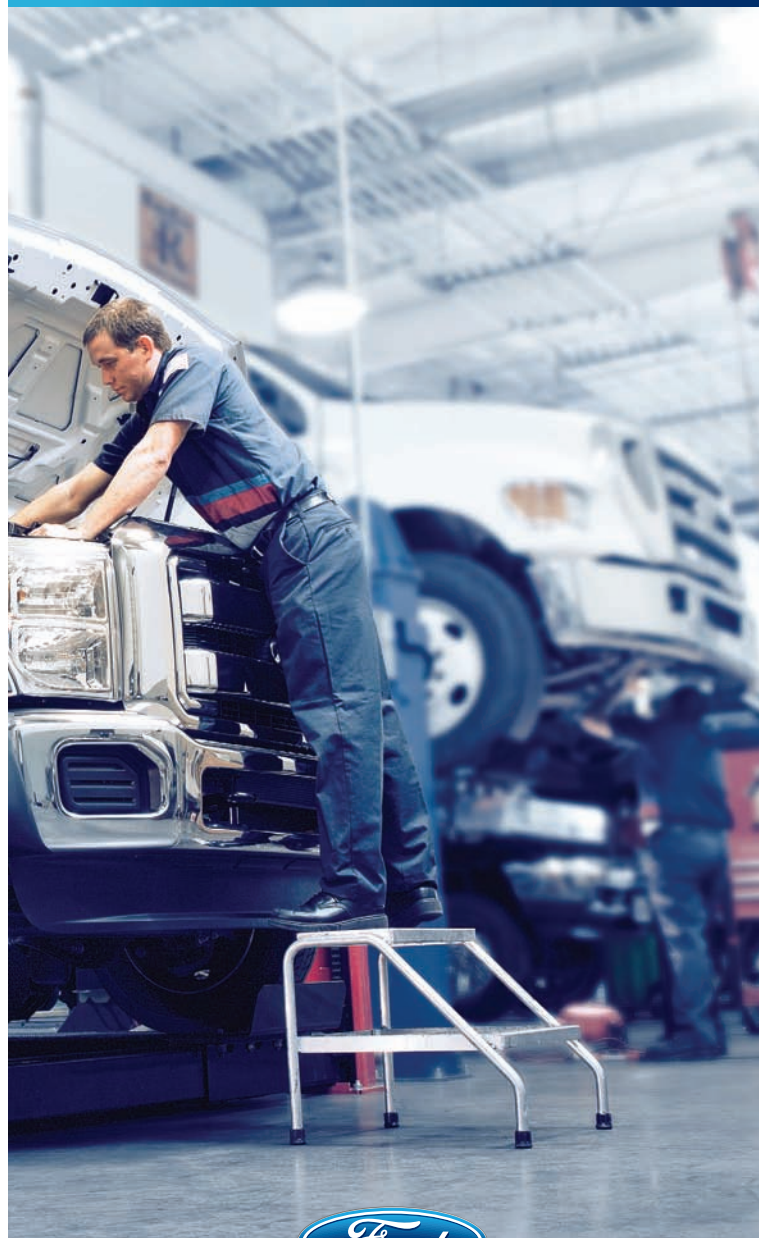
TIME, MILEAGE AND HOURS OPTIONS (Available within New Vehicle Limited Warranty)						
Plan Length, Miles or Hours Covered (Coverage ends at the earliest of years, miles or hours)		Gas			Diesel	
		PremiumCARE	BaseCARE	PowertrainCARE	PremiumCARE	BaseCARE
Miles	Hours	3 Years				
75,000	3,000	✓	✓	■	✓	✓
100,000	4,000	✓	✓	■	✓	✓
150,000	6,000	✓	✓	✓	✓	✓
200,000	8,000	✓	✓	✓	✓	✓
250,000	10,000	■	■	■	✓	✓
4 Years						
75,000	3,000	✓	✓	■	✓	✓
100,000	4,000	✓	✓	■	✓	✓
150,000	6,000	✓	✓	✓	✓	✓
200,000	8,000	✓	✓	✓	✓	✓
250,000	10,000	■	■	■	✓	✓
5 Years						
75,000	3,000	✓	✓	■	✓	✓
100,000	4,000	✓	✓	■	✓	✓
150,000	6,000	✓	✓	✓	✓	✓
200,000	8,000	✓	✓	✓	✓	✓
250,000	10,000	■	■	■	✓	✓
6 Years						
150,000	6,000	✓	✓	✓	✓	✓
200,000	8,000	✓	✓	✓	✓	✓
250,000	10,000	■	■	■	✓	✓
7 Years						
150,000	6,000	✓	✓	✓	✓	✓
200,000	8,000	✓	✓	✓	✓	✓
250,000	10,000	■	■	■	✓	✓



This brochure is intended to provide general information about a Medium Duty Extended Service Plan offered by Ford Protect. It was printed for the October 2017 plan year. Prices and plan details may have changed after the brochure was printed. Plan availability, benefits, coverage and provider may vary by state. Please refer to your plan's service contract for the actual terms and conditions.

In Florida, Ford Protect on Ford vehicles is a Service Contract from Ford Motor Company (License #12118). Ford Protect on competitive-make vehicles is a Service Contract from The American Road Insurance Company, Dearborn, MI 48126 (Certificate of Authority #09079).

In Texas, Ford Protect is a Service Contract from Ford Motor Service Company (License #165).



Go Further



**The Ford Protect Extended Service Plan that Is 100% Backed by Ford Motor Company**



**Service Provided at Ford and Lincoln Dealerships in the U.S., Canada and Mexico**



**Limit Out-of-Pocket Expenses**

- Pay only your deductible, if any, per covered repair visit



**Ford-Authorized Parts and Service**

- Covered repairs are made with Ford-authorized parts by factory-trained and certified technicians



**24-Hour Roadside Assistance**

- Towing Assistance (up to \$200 per occurrence)
- Emergency Travel Expense (up to \$500 within the first 3 days per occurrence)
- Destination Assistance (up to \$75)
- **Call 1-800-241-3673**



**Coverage Is 100% Transferable**

- Coverage is 100% transferable and may increase the resale value of your Ford Medium Duty truck (transfer fee applies)

## The Ford Protect Medium Duty Extended Service Plan Gives You Peace of Mind

We want you to be completely satisfied with your Ford Medium Duty truck ownership experience. That's where a Ford Protect Extended Service Plan comes in. Ford Protect Extended Service Plans ensure your Ford Medium Duty truck has the protection it needs by using Ford-authorized parts and service to keep it running at its best. All this and competitive pricing add up to peace of mind!

### Coverage Includes:

- Repair and replacement of covered components for the earliest of the time, mileage or hours you select
- Failure of covered components due to normal wear, mechanical breakdowns and repairs caused by defective material or workmanship of covered components

**PowertrainCARE**  
29 COVERED COMPONENTS

**BaseCARE**  
84 COVERED COMPONENTS

**PremiumCARE**  
MORE THAN 1,000 COVERED COMPONENTS (PARTIAL LIST)

**ENGINE**

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Flywheel
- Manifold (Exhaust and Bolts)
- Manifold (Intake and Bolts)
- Oil Pan
- Oil Pump
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

**TRANSMISSION**

- All Internally Lubricated Parts
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case

**REAR/FRONT-WHEEL-DRIVE AXLE**

- Axle Shafts
- Rear: Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Front: Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Driveshaft
- Hubs, Automatic Front Locking (Four-Wheel Drive)
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints

**ENGINE**

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Diesel Injector Pump
- Flywheel
- Harmonic Balancer and Bolt
- Manifold (Exhaust and Bolts)
- Manifold (Intake and Bolts)
- Metal Fuel Lines
- Oil Pan
- Oil Pump
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

**TRANSMISSION**

- All Internally Lubricated Parts
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case

**REAR/FRONT-WHEEL-DRIVE AXLE**

- Axle Shafts
- Rear: Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Front: Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Driveshaft
- Hubs, Automatic Front Locking (Four-Wheel Drive)
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints

**STEERING**

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Idler Arm
- Power Steering Pump/Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Underbody Linkages and Couplings

**BRAKES**

- Backing Plates
- Brake Booster (Power)
- Calipers
- Combination Valve
- Master Cylinder
- Metal Lines and Fittings
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders

**FRONT SUSPENSION**

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- MacPherson Struts
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie Rods

**ELECTRICAL**

- Alternator
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Switch
- Radiator Fan Relay
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated Electrical)
- Voltage Regulator
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)

**AIR CONDITIONING**

- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Evaporator
- Field Coil
- Pulley

**ENGINE**

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Diesel Fuel Injectors
- Diesel Injector Lines
- Diesel Injector Pump
- Diesel Lift Pump
- Engine Mounts
- Flywheel
- Flywheel Ring Gear
- Fuel Tank and Metal Lines
- Gas Fuel Injectors
- Gas Injector Lines
- Harmonic Balancer and Bolt
- Manifold (Exhaust and Bolts)
- Manifold (Intake and Bolts)
- Oil Pan and Pump
- PCM Module
- Radiator
- Radiator Fan (Clutch or Motor)
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

**TRANSMISSION**

- All Internally Lubricated Parts
- Release Hubs and Bearings
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case
- Transmission Linkage
- Transmission Module (External)
- Transmission Mounts

**REAR/FRONT-WHEEL-DRIVE AXLE**

- Axle Shafts
- Bearings (Front and Rear)
- Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Driveshaft
- Hubs, Automatic Front Locking (Four-Wheel Drive)
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints

**STEERING**

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Electronic Power-Assisted Steering
- Idler Arm
- Power Steering Pump/Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Column
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Steering Shaft
- Underbody Linkages and Couplings

**BRAKES**

- Anti-Lock Brake Module and Sensor
- Backing Plates
- Brake Booster (Power)
- Calipers
- Combination Valve
- ETA Pump Hose Assembly
- Metal Lines and Fittings
- Master Cylinder
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders

**FRONT SUSPENSION AND REAR SUSPENSION**

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- MacPherson Struts
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie Rods

**ELECTRICAL**

- Alternator
- Audiophile Sound System
- Charge and Volt Gauges
- Clock (Electric)
- Control Trac® 4WD System
- Driver's Seat Position Sensor
- Dual-Zone Electronic Auto Temp Control
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Coil and Lock
- Ignition Module (Electric)
- Ignition Switch
- Intelligent 4WD Systems
- Power Mirrors (Electrical Only – Not Mirror or Glass Damage or Bulbs)
- Power Running Boards
- Radiator Fan Relay
- Rear Window Power Sunshade
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated Electrical)
- Temperature Gauge
- Voltage Regulator
- Wiper-Activated Headlamps
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)

**AIR CONDITIONING AND HEATING**

- A/C Accumulator
- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Auto Temp Control
- Evaporator
- Field Coil
- Heater Blower Motor
- Heater Control Assembly
- Heater Core Assembly
- Instrument Panel Registers and Air Ducts
- Pulley

**HIGH-TECH**

- Adaptive Cruise Control
- Adaptive Headlamp System (Excluding Lamp Housing, Bulbs)
- Air Suspension (Selected Electronic Components)
- Anti-Theft Alarm (Factory-Installed)
- Auto Lock and Auto Unlock System
- Automatic Park Assistant
- FordLink™ System
- Ford Work Solutions Asset Security (if equipped)
- Forward Sensing Sys
- Fuel Mixer (Alternative)
- In-Dash Garmin® Voice-Activated Navigation System (Factory-Installed and Dealer)
- Instrument Cluster (Excluding Dash Pad)
- Intelligent Oil Life Monitor System®
- Keyless Entry System (Excluding Door Handles)
- Message Center
- Parallel Park Assist System
- Power Antenna
- Power Door Locks and Retainer Clips (Excludes Door Handles)
- Power Seat Motors
- Power Window Motors/Regulators
- Rain-Sensing Wipers
- Rear Console Refrigeration
- Reverse Camera Sys
- Reverse Sensing Sys
- SecuriCode™ Keyless Entry
- SecuriLock® Passive Anti-Theft Ignition System
- Sensor (Alcohol)
- SOS Post-Crash Alert System
- Speed Control
- Stationary Elevated Ride Control
- SYNC® MyFord Touch® (Excludes Software Upgrades)
- Trailer Brake Module
- Unique Hybrid/Electric Vehicle Components (Excluding High-Voltage Battery and Cables)

**AUDIO**

- Antenna, Radio (Base Assembly)
- Brackets
- Cables and Wiring
- Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory-Installed)
- Compass & Therm Readout Displays
- Controls (Rear Seat)
- Radio (AM, AM/FM), Speakers, Cassette Player, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory-Installed)
- Rear Entertainment System (Factory-Installed)

**SAFETY**

- Airbag Module Asy
- Blind Spot Info Sys (Electrical Only – Not Mirror or Glass Damage or Bulbs)
- Collision Avoidance
- Cross Traffic Sys
- Diagnostic Module Assembly (Airbag)
- Door Ajar Warning Drive Assembly
- Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps)
- Head Restraint Retainers & Sleeves (Safety Belt)
- Key, SecuriLock® (Microchip-Encoded Key)
- Lane Depart Warning
- Lock Cylinder and Lock Lever Asy (Door)
- Lock Lever Asy (Tailgate)
- Lock Lever Retainers, Clips and Brackets
- Module (Passive Restraint)
- Safety Belt Buckle (Front and Rear)
- Safety Belt Motor Drive Assembly
- Safety Belt Restraint Carrier
- Safety Belt Retractors
- Safety Belt Track Assembly
- Safety Belt Warning Chime Assembly
- Safety Canopy
- Sensors (Airbag)
- Shoulder Strap Track Assembly
- Wiring Asy (Airbag)

**EMISSION**

- Air Check Valve Asy
- Air Control Valve
- Air Idle Vacuum Valve
- Air Supply Valve (Hose and Tube)
- Barometric Pressure Sensor
- DEF System (Excludes Catalyst)
- ECC Relay Asy
- EGR Control Valve, Pressure Sensor, Regulator Asy, Valve Adapter
- Electronic Throttle Control
- EVAP Vapor Storage Canister
- Idler Air Control Valve
- Knock Sensor
- Mass Air Flow/Intake Air Temp Sensor
- Oxygen Sensor
- PCV Hose Asy, Valve, Vapor Filter
- Reductant Urea Sys (Excludes Catalyst)
- Temp Sensor (Engine Coolant)
- Vacuum Restrictor
- VAF Sensor
- Variable Camshaft Timing (VCT) Phasers