

Premium Maintenance Plan Features



The Lincoln Protect Premium Maintenance Extended Service Plan Is 100% Backed by Lincoln



There Is a \$0 Deductible



First-Day Rental Option

► Provides coverage of \$45 a day for up to 2 days for covered repairs



Transferable Coverage

► If you sell your vehicle, the remaining maintenance coverage may be transferred to the new owner. This may increase the resale price of your vehicle (transfer fee applies)

Features of Premium Maintenance Plans

\$0 Deductible per Covered Repair Visit	✓
Scheduled Maintenance Coverage	✓
Limited Wear Item Coverage	✓
First-Day Rental Option (available on most vehicles)	✓
Transferable to Subsequent Owner (transfer fee applies)	✓
Full Synthetic Oil Option (available on most vehicles)	✓
Multiple Service Intervals Available (5,000, 7,500 and 10,000 miles)	✓



Lincoln Protect™

This brochure is intended to provide general information about a Premium Maintenance Extended Service Plan offered by Lincoln Protect. It was printed for the October 2017 plan year. Prices and plan details may have changed after the brochure was printed. Plan availability, benefits, coverage and provider may vary by state. Please refer to your plan's service contract for the actual terms and conditions.

Lincoln Protect™

Premium Maintenance Plan

Extended Service Plan



THE LINCOLN MOTOR COMPANY

Experience Added Protection

It's more than just a routine oil change. Keep your vehicle running at its optimum performance with a Lincoln Protect Premium Maintenance Extended Service Plan.

This comprehensive plan provides premium protection for your vehicle with routine inspections, preventive care and replacement of normal wear items that require periodic attention to ensure it's running at top performance.

Premium Maintenance covers these important maintenance items:



Engine oil and filter changes



Multi-point inspections



Tire rotations



Brake pads and linings



Shock absorbers/struts



Spark plugs



Clutch discs



Engine belts



Wiper blades

Comprehensive Maintenance Coverage for Lincoln Vehicles.

Keep your vehicle running great for years to come with a Lincoln Protect Premium Maintenance Plan. Covering scheduled maintenance required by the manufacturer, including normal wear items, these prepaid plans help protect you against rising labor and parts costs.

Enjoy Premium Protection for Miles and Miles.

With this plan, you'll be able to protect your vehicle and budget with timely care and inspections that may:

- ▶ Prevent serious and expensive repairs
- ▶ Help you maintain optimal performance
- ▶ Lock in future maintenance costs at today's prices
- ▶ Possibly increase your vehicle resale value



- ▶ All service intervals purchased must be completed before the coverage ends
- ▶ Coverage begins at the New Vehicle Limited Warranty start date and zero miles
- ▶ Coverage ends at the earlier of the number of years purchased or number of miles purchased

PLUS, you can add to your plan and drive on with even greater peace of mind.



Lincoln Protect Pick-up, Delivery and Loaner Service Option.

This option provides convenient personalized service, which allows you more free time rather than spending your valuable time in a dealership. Service includes:

- ▶ Round-trip service drop-off or pick-up & delivery with loaner
- ▶ Two-day loaner service per incident

Premium Coverage for Scheduled Maintenance.



The following services are representative of required maintenance for your vehicle. Your actual plan will be based on your Lincoln vehicle's maintenance requirements as indicated in your Owner's Scheduled Maintenance Guide:

- ▶ Change engine oil and replace oil filter
- ▶ Inspect and rotate tires
- ▶ Inspect brake pads/shoes/rotors/drums, brake lines and parking brake system
- ▶ Inspect wheel ends for end play and noise
- ▶ Inspect and lubricate steering linkage, ball joints, suspension, and, if equipped, halfshafts, driveshafts and u-joints
- ▶ Change transmission fluid
- ▶ Replace fuel filter
- ▶ Replace engine air filter
- ▶ Change engine coolant
- ▶ Replace PCV valve
- ▶ If equipped, change transfer case fluid
- ▶ If equipped, inspect and lubricate 4x4 front axle shaft u-joints
- ▶ If equipped, lubricate 4x4 front hub needle bearings
- ▶ If equipped, lubricate 4x2 front wheel bearings, replace grease seals and adjust bearings

Multi-Point Inspection.



At each service interval, your vehicle undergoes a comprehensive multi-point inspection as indicated in your Owner's Scheduled Maintenance Guide:

- ▶ Check fluid levels and fill:
 - Transmission (if equipped with a dipstick)
 - Brake reservoir
 - Power steering
 - Coolant recovery reservoir
 - Window washer
- ▶ Check following systems/components:
 - Operation of horn, interior lights, exterior lamps, turn signals, and hazard and brake lights
 - Windshield washer spray, wiper operation and wiper blades
 - Windshield for cracks, chips and pitting
 - Radiator, heater and air conditioning lines for leaks and damage
 - Engine air filter
 - Oil and fluid leaks
 - Exhaust system (leaks, damage, loose parts)
 - Steering and steering linkages
 - Shocks/struts and other suspension components for leaks and/or damage
 - Accessory drive belt(s)
 - Clutch operation (if equipped)
 - Tires for wear and proper air pressure



PREMIUM MAINTENANCE PLAN TIME AND MILEAGE OPTIONS*

(All Makes and Models — Gas/Hybrid)

Plan Length or Miles Covered (Coverage ends at the earlier of years or mileage)	Maintenance Frequency		
	5,000 [§] Miles	7,500 Miles	10,000 Miles
Total Number of Service Visits			
2-Year Plan			
25,000 Miles	5	3	2
30,000 Miles	6	4	3
3-Year Plan			
30,000 Miles	6	4	3
36,000 Miles	7	5	4
45,000 Miles	9	6	4
60,000 Miles	12	8	6
75,000 Miles	15	10	8
100,000 Miles	20	13	10
125,000 Miles	25	17	13
150,000 Miles	30	20	15
4-Year Plan			
48,000 Miles	10	7	5
60,000 Miles	12	8	6
75,000 Miles	15	10	8
100,000 Miles	20	13	10
125,000 Miles	25	17	13
150,000 Miles	30	20	15
5-Year Plan			
36,000 Miles	7	5	5
48,000 Miles	10	7	5
60,000 Miles	12	8	6
75,000 Miles	15	10	8
100,000 Miles	20	13	10
125,000 Miles	25	17	13
150,000 Miles	30	20	15
6-Year Plan			
36,000 Miles	7	6	6
48,000 Miles	10	7	6
60,000 Miles	12	8	6
75,000 Miles	15	10	8
100,000 Miles	20	13	10
125,000 Miles	25	17	13
150,000 Miles	30	20	15
7 and 8 Year Plans			
36,000 Miles	7	7	7
48,000 Miles	10	7	7
60,000 Miles	12	8	7
75,000 Miles	15	10	8
100,000 Miles	20	13	10
125,000 Miles	25	17	13
150,000 Miles	30	20	15

* 2017 table based on 2017 model year only.

§ Coverage includes "severe duty" maintenance items (if required).